

Please send this document to DC-AFAM:
Go to: www.dc-afam.com/batteryguarantees
 Fax: 0032-9-243 73 95
 Email: service@dc-afam.com

Line N°	Complain Number DC-AFAM NV	for DC-AFAM purpose	
1	Dealer / Customer Info	Name (*1)	
2		Address (*1)	
3		Customer Number (*2)	
4	General Facts	Date of guarantee demand (*1)	
5		Date of operational failure (*1)	
6	Battery Facts	Battery brand: NITRO / YUASA / SHIDO LION (*1)	
7		Battery type (*1)	
8		Date of delivery (*1)	
9		Delivery note number (*2)	
10		Invoice number (*2)	
11		Date of first use (*1)	
12		Serial Number on Battery (*1)	
13	Charger Facts	Charged before first use (*1)	Yes No
14		If Yes: Battery Charger Brand & Type	
15	Application Facts	Motorcycle Brand (*1)	
16		Motorcycle Type (*1)	
17		Year (*1)	
18		CC (*1)	
19	Complain		
20			
21			
22			
23			
24			
25	Customers Preference	If Guarantee is accepted by DC-AFAM I prefer to receive (*1)	
26		Credit Note	Yes No
27		Replace battery Free Of Charge	Yes No
28	To be filled in by DC-AFAM responsible. Name:		
29	Actions	Return to DC-AFAM	Yes No
30		If Yes: Arrival Date at DC-AFAM	
31		Test at arrival	(V) CCA (A)
32		Test after charging	(V) CCA (A)
33		Capacity after Charging	(AH)
34		Physical State of Battery	
35	Conclusion	Credit Note	Yes No
36		Replace battery Free Of Charge	Yes No

(*1) = Obligatorily
 (*2) = Optional

IMPORTANT

Batteries can only be replaced in guarantee if they are kept in stock, charged and maintained as prescribed in the instruction manuals. Warranty: 1 year from purchase date.